

Terms of Warranty for guttagliss dual twin wall sheets



On our **dual twin wall sheets**, we will offer 10 years warranty as of the date of sale, against damage due to weather conditions and hail stones*, and above average loss of translucency (more than 10 %).

*hail stone diameter up to 20 mm with a strike velocity of < 21 m/s.

Requirements:

- Use of the components in Europe.
- The product is to remain in its original state and may not be adapted or changed, unless explicitly allowed.
- Transport, Storage, Cleansing, Adaptation and Assembly according to current techniques and the current technical documents such as gutta laying and maintenance instructions.
- The use is not subject to lasting chemical influence.
- Accumulation of heat has been avoided by lining and white-washing the exterior surfaces.
- Assembly is to be conducted using original tools and accessories.
- Complaints are to be submitted to us via the dealer from whom the plates have been purchased, alongside with the original sales receipt.

After a justified damage claim has been made within the warranty period, a supplementary delivery, free-of-charge, will be made within the first 5 years, after which the deliveries will be digressive.

Certain weather conditions can cause condensation in the wooden chambers. This depends on the constructions. This, however, does not affect the material and function of the plates; this, therefore, is no reason for complaint.

Any further claims are excluded. This warranty does not cover the cost of re-covering nor of any damages caused by breakage, and commences with the day of sale.

Deviations in colour and size etc., within the usual boundaries remains reserved. Adhere to the local construction stipulations. Our recommendations do not release the purchaser from the duty to examine the product at his own risk. In case of doubt, specialist help is to be sought.

This warranty does not affect the user's statutory rights viz-à-viz the vendor on grounds of material defects.

Subject to technical modifications.

